HAVILAND Corporation

#200 S Hwy U, PO Box 769, Linn, MO 65051

www.havilandcorp.com

Phone 573-897-3672 or 800-325-3915

Fax: 573-897-4497

squeegees@havilandcorp.com

Conditions of Sale

- 1. Terms: Net 30 Days.
- 2. F.O.B. Linn, MO (our plant) Haviland approved backorders will be prepaid.
- 3. No minimum order. A \$20 charge will be added to orders under \$100 net.
- 4. Squeegee prices do not include handles.
- 5. To avoid errors, please order by stock number.
- 6. Freight prepaid on orders of \$4,500 or more with Haviland Corporation's choice of carrier. Continental US only.
- 7. We will make every effort to keep your freight costs minimized; and are always trying to negotiate the most favorable discount with the major carriers that serve our area. If you have a preferred routing and discount available to you, we'll do our best to comply with your wishes. A shipping/handling charge of \$1.95 per carton has been added to UPS, USPS, and FedEx Ground shipments.
- 8. Check all incoming freight for shipping shortages or damages before signing complete. We cannot proceed with a shortage/damage claim without being notified at time of delivery; therefore, notification is required within seven (7) working days from the date the order was received.
- 9. A credit memo, based on price when purchased, will be issued on returned standard products if the freight is prepaid, items are in their original condition, products were purchased within the last year, items are resalable, and Haviland Corporation is notified before the return. A 20% restocking fee will be assessed on all returns.
- 10. Expediting fee. A 10% fee will be added to the invoice when an order is expedited at the customer's request. This fee is calculated based on the total dollar amount of the purchase order.
- 11. All drop ship orders will be considered "residential" unless otherwise stated.
- 12. All products are standard packed in quantities listed. However, there is no upcharge for broken carton orders.
- 13. Components for tools (e.g., sockets and frame assemblies) are available. Call toll-free for pricing.
- 14. UPC-A Bar Coding is available.
- 15. Special pricing available on orders exceeding \$2,499 net. Please call for pricing.
- 16. Send orders to orders@havilandcorp.com and payable information to havaccounting@havilandcorp.com.